

Leonardo – Helicopters

AW HERO PROGRAM

Quality PROCEDURE

(QRS/AWHERO/001)

QUALITY REQUIREMENTS FOR SUPPLIERS OF AWHERO

Issue Date: December 2020

Issue: A

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ROLES

Role	Organisational unit
Author / Document Owner	AW HERO Quality System
Approver	[see CPR.000.09]
LH-OS section Owner	[see CPR.000.09]
Key Stakeholders	Supplier AWHERO Procurement & Supply Chain AWHERO Quality & Certifications AWHERO Supplier Quality Assurance
Other Stakeholders	AWHERO Engineering AWHERO Quality Control AWHERO Material Planning & Control AWHERO Manufacturing Engineering AWHERO Production & Experimental A/C Build

CHANGES LOG

Issue	Approval Date	Main changes	Affected paragraphs
A	December 2020	First Edition - Implements and Updates the document QRS/SD/001 Issue A	<ul style="list-style-type: none"> - Introduction of § 4 relative to Engineering Requirements with reference to the new QRS/AWHERO/002; - Elimination of requirements relative to the prior approvals of the FAI plan, the cycles and production documentation of the supplier of critical p/n (requirements 4.2.4, 6.4 and 10.2 of Issue A) - Updates to the templates and formats applicable to QRS - Remuneration of the Compliance Matrix - General typing: AWHERO replaces items previously referred to SD in the text

REFERENCE DOCUMENTS

Documents level	Document code (, paragraph) and title
External Documents	
Mandatory	EN 9100:2018; EN9110:2018; EN 9120:2018; ISO 9001:2015
Guidelines	AS 9102, Aerospace First Article Inspection Requirements ISO 10006, Quality Management in projects
Higher Level LH-OS Documents	QRS01, Quality Requirements for Supplier QRS101, First Article Inspection QRS104, Special Processes / NDT Qualification and Critical Processes Requirements, Equipment and Personnel QRS107, Management of Non-Conformances, Deviation Permits and Continued Airworthiness QRS118, Requirements for Laboratories and Manufacturers of Non-Airborne Equipment for LH Engineering
Connected LH-OS Documents	CPR.033.13 Control of records NTA023R - Agusta Technical Specification - Marking of parts STA-100-81-02 - Agusta Technological Process Specification - Packaging and preservation of parts and assemblies of aircraft to put into storage QRS/AWHERO/002 - Requirements for design and development suppliers of airborne and ground station equipment

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The following appendix is an integral part of the document.

Appendix 1	QRS Requirements Compliance Matrix
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CONTENTS OF ANNEXES

The following annexes are an integral part of the document.

Annex A	Deviation Permit Template
Annex B	Certificate of Conformity Template
Annex C	Declaration of Process Qualification Template
Annex D	FAI declaration Template
Annex E	Claim to Supplier Template
Annex F	Concession Template

1. ACRONYMS, DEFINITIONS AND TEMPLATES

1.1.1 Acronyms

ATP	Acceptance Test Procedure
ATR	Acceptance Test Report
CoC	Certificate of Conformity
DDP	Declaration of Design & Performance
FAI	First Article Inspection
FAIP	First Article Inspection Plan
FAIR	First Article Inspection Report
LH PISA	Leonardo Elicotteri Pisa
NDI	Non Destructive Inspection
P/N	Part Number
PO	Purchase Order
RAC	Richiesta Azione Correttiva
S/N	Serial Number
SQA	Supplier Quality Assurance
STF	Specifica Tecnica di Fornitura
TSD	Technical Specification for delivery

1.1.2 Definitions

In the text that follows the company Leonardo Elicotteri based in Pisa is referred to as the "Principal" and may be indicated with the abbreviation LH-PISA.

FAI: First article inspection. The purpose of the FAI is to validate the production process so as to ensure the consistency, conformity and reproducibility of production to specifications.

Qualification: in this process, the supplier is required to demonstrate production process validation through the documents requested in **Table 12-1: Documents required for the supply**

Requalification: in this process, the supplier is required to demonstrate process validation following modifications.

All definitions in the document QRS-01 apply.

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1.1.3 *Templates*

The templates are available at the following link:

<https://www.leonardocompany.com/it/suppliers/supplier-portal/helicopters/quality-requirements-for-suppliers>

Some templates, used as support for required documents and records, are indicated below:

- Deviation Permit
- Certificate of Conformity
- Declaration of Process Qualification
- FAI Declaration
- Claim to Supplier
- Concession

- QRS Requirements Compliance Matrix

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2. PURPOSE

This Specification sets out the Quality requirements that apply to external Suppliers from whom products and services are sourced that are used in developing the AWHERO aeronautical product, for which LH PISA has the design and construction capacity and responsibilities.

2.1 Scope

This Specification is an integral part of the purchase orders referred to and shall be complied with by the Supplier according to the purchase order issued to it by the LH Procurement department. In accepting the purchase order, the Supplier contractually undertakes to meet the requirements of this Specification, save for any exceptions that are not applicable that shall be notified in writing on acceptance of the order.

2.2 Effective Date

The date of issue of the document.

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3. GENERAL REQUIREMENTS

R.3.1 No later than 15 days from the date when the order is sent, the Supplier shall return a copy signed for acceptance of the order. If the supplier does not return the order confirmation within the term indicated, the order will in any case be considered as accepted.

R.3.2 The Supplier declares that, before accepting the order, its own qualified personnel verified the feasibility of the activities requested and it is therefore able to undertake the relative risks and comply in full with all requirements of this Specification. Any exceptions or deferments requested for requirements that cannot be met in full, shall be indicated by the Supplier before acceptance of the order, suitably compiling the matrix in Appendix 1, that shall be submitted to LH-PISA for assessment and final approval.

Moreover, it should be noted that the full liability of the Supplier in declaring, with the acceptance of the order, compliance with the requirements of this Specification, was taken into account when determining the consideration.

The price of this order is fixed and not subject to revision for the entire duration of the supply activities and includes all expenses and items necessary to carry out the aforesaid activities.

R.3.3 The order may not be assigned, transferred or subcontracted to Third Parties, even in part, unless prior authorisation is given in writing from the Principal.

R.3.4 The delivery shall take place in compliance with the conditions indicated in the Order. Any change or amendment to these conditions shall be authorised in writing by the Principal.

R.3.5 The Principal may terminate the order, in full or part, by written notice, in cases of breach of contract, such as: failure to comply with delivery times, the nonconformity of the supply to technical and quality requirements, breach of general or specific regulations applicable to the order.

The Principal may unilaterally withdraw from the order, in full or in part, by written notice. In the event of withdrawal, the Principal will pay invoices relative to activities already completed, according to the conditions indicated in the order and subject to acceptance. The Principal will not be liable, in any way whatsoever, to the Supplier for damage of any kind arising from withdrawal from the order.

R.3.6 The applicable requirements for acceptance of the supply are included in the order and, if present, in attached technical and contractual documentation.

R.3.7 The order will be tested by checking the procured product or service. Payment of the invoice will be subject to successful testing and final approval of the technical reference indicated in the order for acceptance of the supply.

R.3.8 The Supplier declares, in accepting this order, that it is familiar with all reference documentation attached to the order.

If the purchase order is not consistent with any documentation attached or referred to, the following order of precedence shall be observed:

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- a) the purchase specification or technical/contractual specifications of the Principal (IF PRESENT)
- b) the purchase order
- c) the supplier's offer

All disputes arising out of or in any case related to this order will be referred exclusively to the court that has jurisdiction over the Principal; the Principal may in any case take action with the court that has jurisdiction over the Supplier.

R.3.9 The general conditions of supply applicable and attached to Purchase Orders establish requirements that ban the use, prevent and manage parts considered suspicious or counterfeit.

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4. ENGINEERING REQUIREMENTS

R.4.1 Suppliers that carry out Design & Development for parts, systems or equipment that have an impact on the airworthiness of the AWHERO product (on-board equipment or equipment belonging to the Ground Station), shall meet the additional requirements defined in QRS/AWHERO/002.

Suppliers that carry out Design & Development for parts, systems or equipment that do not have an impact on the airworthiness of the AWHERO product (e.g. test benches, apparatus, etc...) and Laboratories that carry out testing and measurements for qualification, shall meet the requirements in QRS-118.

5. MANUFACTURING ENGINEERING

5.1 Work Cycles and Control Plan

R.5.1.1 The Supplier is responsible for preparing the work cycles for each part/assembly to build. The main objective in defining work cycles shall be the standardisation of the production cycles. The work method shall be aligned with the technological capacity of the Supplier and shall be based on known, consolidated technologies so as to minimise risks during start-up. Moreover, it shall guarantee process repeatability with the required quality, and the work cycles shall be managed so as to ensure product traceability as required by standards applicable to the aviation industry.

R.5.1.2 At least the following information shall be contained in the work cycles:

- the part/assembly number
- the chronological sequence of the manufacturing stages/operations
- a description of operations (if necessary also with the aid of instruction sheets)
- the equipment necessary for each operation
- the production bill of materials for the materials/items to pick and process/assemble
- testing operations (intermediate and final acceptance)
- heat treatment
- surface treatment
- international standard procedures or internal reference procedures

R.5.1.3 Where the Supplier develops specific equipment to develop the commissioned parts/assemblies (excluding equipment that may be purchased on the market), special tools or part-programmes for numerical control machines (machines that remove chips and/or measuring machines), said equipment shall be coded.

During the prototype stage, the operating sequences of the work cycles may be optimised by Manufacturing Engineering, and therefore during this stage, temporary modifications may be added to the Work Orders that shall be managed according to the procedures indicated in the Supplier's internal procedures and Quality System.

R.5.1.4 All production documents shall be generated and filed in the company IT system of the Supplier, that shall give LH a true copy of the original.

R.5.1.5 All operations covered by the specification and classified as "*Critical*" shall be highlighted, putting an appropriate letter next to the description of the operation and the wording "*CRITICAL OPERATION*" as the first line of the description of the operation. If there is an operating or instruction sheet for the operation, the sheet shall be stamped with the wording "*CRITICAL OPERATION*".

R.5.1.6 In the case of Critical parts, the Supplier, whether qualified to EASA POA Part21G or to EN 9100, shall attach the following documentation to the certificate of conformity:

1. operating cycle
2. work order

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3. dimensional report
4. datasheets on special processes
5. datasheets on non-destructive tests
6. any Concession and/or Deviation Permit

5.2 Management of amendments to manufacturing documents

R.5.2.1 A manufacturing document may need to be amended or revised, for the following reasons:

- A. Project changes to optimise the product;
- B. Changes by Manufacturing Engineering for production or any industrial production requirements;

Any project changes will be reported by LH with the issue of a new design data set.

In relation to these changes, the Supplier's Manufacturing Engineering Department will update the Work Cycle and any documents attached and give evidence to LH.

With reference to the issue of new revisions of applicable models/designs, LH will agree with the Supplier on the introduction of such changes and when they become effective.

The Supplier's Manufacturing Engineering Department will introduce the variations reported by LH in a specific notice to the cycle.

R.5.2.2 For elements classified as CRITICAL, in the case where the project changes notified have an impact on the final characteristics and/or on the relative qualification programme, or when considered appropriate, LH may request the supplier to revise the qualification through the issue of a new FAI plan

When the work cycle is changed, the cycle must be automatically recorded by the IT cycle management system to introduce the new revision.

The system that manages the work cycles must contain a table of revisions and updates to the cycles and the revision bars must be evident on the cycles.

Any retroactive actions concerning ongoing production shall be introduced in existing Work Orders that have already been issued, manually or digitally, with a stamp affixed alongside the change.

In the case of updates referred to Technological Specifications, the Supplier's Manufacturing Engineering Department shall, in addition to any changes to work cycles, revise the related documents (Process Datasheets), listing the reasons for the change.

If the Supplier's Manufacturing Engineering Department requests changes to be made to work cycles, said changes shall be only due to management and/or processing requirements to optimise the method during the industrial production stage.

R.5.2.3 In the case of changes to the process cycle relative to specific items classified as CRITICAL, the Supplier shall inform LH of the changes made through the issue of a new FAI plan along with the new process cycle

R.5.2.4 The Supplier's Industrial Engineering Department is authorised exclusively under its own responsibility to modify the works cycles for items classified as non-critical or cycle operations that are non-critical, provided the cycle is recorded in the system and a new revision is opened.

6. PRODUCTION EQUIPMENT

R.6.1 Any manufacturing and control equipment the costs of which are borne by LH are the property of LH and the supplier shall give LH the project data of the equipment (3D mathematical designs and 2D designs).

R.6.2 The supplier shall provide a complete list of equipment, through the *TOOLING INVENTORY*, that shall contain the following data:

- the tool code
- the index of equipment revisions
- the P/N
- the number of tools
- the reason for a change to a tool, if present, or for the construction of a new tool
- Any requirement for periodic controls, if necessary
- the conditions of the tools (if modified)
- the control date

R.6.3 Identification plates shall be provided for each tool, for:

- ✓ Identification
- ✓ Periodic control, if applicable
- ✓ Revisions
- ✓ Weight

R.6.4 The Supplier will be responsible for the maintenance and good working order of the equipment.

On request of LH, the Supplier is responsible for giving LH the equipment produced and referred to in the Tooling Inventory (that must also include any equipment supplied by LH).

The colour assigned to the production scales is RAL 1003.

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7. PRODUCTION

R.7.1 Commissioned parts/assemblies shall be produced following the work method indicated by the Supplier's Manufacturing Engineering Department.

R.7.2 A hard copy of the Work Order, which is a true copy of the original, shall always be included with the parts to be produced, to guarantee data traceability.

The Work Order shall be appropriately stamped and signed for the stages previously carried out.

R.7.3 Production shall ensure that the quality levels set out in the design requirements and in applicable drawings and/or technical specifications are met.

Production shall follow the company procedures and indications of the Supplier, which must be included in the Supplier's Quality Plan.

R.7.4 For these aspects, the Supplier is responsible for the serial number of the parts and, unless otherwise agreed between the parties, will develop the FAI according to the Qualification Plan (FAIP).

R.7.5 In the Qualification plan applicable to the supply, the supplier shall list the special applicable processes, indicating the processes to be carried out at the supplier's site, and those to be carried out at subsuppliers' sites.

R.7.6 In the case of special processes or critical operations carried out at subsuppliers' sites, the supplier shall specify the name of the company, that must be an LH-approved company.

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8. TESTS REQUIRED

R.8.1 Reference is made to the Design Data Set and/or specifications applicable to the Order.

R.8.2 If functional acceptance testing (ATP) is required, the outcome of this test shall be documented in a Test Report (ATR).

Where required by applicable specifications, the following shall also be documented:

- Non-destructive tests (NDT)
- Destructive tests
- Dimensional controls

For equipment produced to specifications, for which compliance with a certain performance is required (referred to in the specification), a Design and Performance statement (DDP) with the parameters reached is required.

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9. QUALITY REQUIREMENTS

R.9.1 In relation to the supply that the requirements of the purchase order and this Specification apply to, LH may plan and conduct quality audits to evaluate the supplier's organisation, processes and production capacity, with the aim of establishing the capacity to offer products and services conforming to the requirements of purchase specifications, in order to consequently approve the Supplier. Approval is finalised with registration in the list of Suppliers qualified and approved by the Principal.

R.9.2 In this regard, the Principal has the right to access, at all levels of the supply chain involved, the infrastructure and areas used to produce the procured product, and all applicable records (according to the terms and purposes indicated by the purchase order and contractual documentation). This right also applies to the customer and to aeronautical, civil and military authorities.

R.9.3 As a consequence of the above, according to the terms and procedures agreed for the audit, the Supplier shall make available its own structures/resources and any work documents, besides all clarifications requested in relation to the supply, in particular concerning controls of the following aspects/activities:

- Organisational and production capacity;
- Documentation relative to any process, material, equipment, instrument used to produce the supply;
- The records maintained by the supplier, in particular relative to the approval of its suppliers for special processes;
- Documentary evidence on compliance with requirements concerning the processes, methodologies, standards and instruments (hardware and software), applied to develop the activities required by this specification;

R.9.4 With the acceptance of the Order, the supplier undertakes to:

- notify product nonconformities to the Principal;
- ban making available and processing nonconforming products, unless approval is received;
- notify modifications relative to the product and/or process, or organisational or logistic changes, or changes in (sub)suppliers; when specified, the modifications in question are also subject to approval;
- control the supply chain (in particular in work transfer cases), and transfer applicable requirements, including customer requirements.

R.9.5 If a nonconformity in relation to specified requirements is identified, the Supplier shall take all corrective actions necessary to remedy the nonconformity in the times required by the RAC.

R.9.6 Intermediate controls (where required) and final control of acceptance of the supply, will be carried out according to the procedures and terms established in the process cycles.

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R.9.7 In the event consulting services are supplied, if the activities of this order take place mainly at the Principal's sites, the Principal will make available facilities (meeting rooms, desks, computers, telephone, etc.), necessary to carry out the service.

If the Supplier's personnel operates at the Principal's sites, said personnel, based on applicable laws on occupational health and safety, will be required to observe the instructions given to them by the Principal in writing for their information and training (plans, programmes or safety manuals).

R.9.8 The Supplier shall keep all technical or other information regarding the work required by this order confidential and shall not disclose it to third parties. Failure to observe the above may result in the Principal taking legal action against the Supplier to protect its intellectual property.

R.9.9 Unless otherwise agreed in contracts, ownership of all items designed or developed to the specifications of the Principal is the exclusive right of the Principal, that will therefore have full rights to said.

9.1 Management of nonconformities

R.9.1.1 If the Supplier identifies a significant nonconformity in the delivery of the end product, during processing stages, and if the nonconformity has an effect on the quality of the end product or on the delivery times agreed on, the Supplier shall notify the Principal of the nonconformity identified and arrange for all corrective measures necessary to eliminate the cause of the nonconformity.

R.9.1.2 After the product has been supplied to the Supplier, and if nonconformities in relation to the specified requirements are identified, the Supplier shall take all appropriate corrective measures, even if nonconformities are identified after acceptance of the supply for the entire duration of the warranty period.

R.9.1.3 If requested, a Certificate of Conformity (CoC), or EASA Form 1 in the case of a POA, shall be included with the Parts

R.9.1.4a Any requests for a Concession/Deviation permit issued on forms supplied by LH, shall be sent to Quality LH.

R.9.1.4b Parts with ongoing requests for a Concession/Deviation permit, i.e. that have not yet been approved by Engineering LH shall not be delivered.

R.9.1.4c Requests for a Concession/Deviation Permit approved by LH shall be indicated in the Certificate of Conformity.

R.9.1.5 The supplier is required to adopt all preventive measures and controls in order to prevent the possibility of counterfeit or suspect counterfeit parts being used.

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9.1.1 *Requests for modifications*

Any requests to modify designs shall be sent to the Manufacturing Engineering Department of LH. After initial analysis, this Department shall send the request to Engineering for a final evaluation of the actual advisability/validity of the request and final approval of the modification.

The actual validity of the modification will be made official through modifications to construction drawings that will be issued and forwarded with the updated revision. Until this point, the request will not be valid; consequently, all deviations from the design shall be reported in the Request for a Concession/Deviation Permit, according to the specific case, using the specific LH form.

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10. SPECIAL PROCESSES

R.10.1 In the case of special processes, said shall be specifically referred to in the operating cycles and the Supplier shall attach the process datasheets to the Certificate of Conformity, providing evidence of the qualification issued by LH and/or Nadcap certification.

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11. FIRST ARTICLE INSPECTION (FAI)

R.11.1 Only the Critical parts of the supply shall undergo a FAI.

12. DOCUMENTATION REQUIREMENTS

R.12.1 In relation to the requirements of specifications applicable to the supply, the Supplier shall deliver the documents indicated in the table below, according to the criteria in the "When requested" column.

Q = Requested only in the Qualification/Requalification stage

S = Requested for each S/N

L = Requested for each Production lot or Delivery

Scope	Description of the Document	When Requested
1	List of any subsuppliers	Q
3	Manufacturing cycles, with specific reference to special processes, non-destructive testing, equipment used	1
5	Certificate of Conformity	S/L
5	Dimensional report with the measurements required/registered	S
6	FAI plan	1
8	Certificates of origin of raw materials	L

Table 12-1: Documents required for the supply

¹ Only for Critical parts

13. MARKING OF PARTS

R.13.1 The parts shall be identified according to the method specified on the drawing/Technical Bill of Materials (ref. NTA023R), indicating: the Part Number, Supplier Code, Serial Number (when requested, mandatory for Critical parts or assemblies containing Critical parts), or for parts for which the serial number is not requested, the production lot no.:

- Part Number ATA indicated on the applicable drawing
- the Supplier Code to agree on (3 digits)
- the Serial Number (3 numbers, e.g.: S/N 001). The Serial Number shall be indicated for all Critical items and as required in the drawing. If the part has already been assigned a Serial Number by LH, the number shall be indicated on the part, otherwise the Serial Number is assigned starting from the number 001 (if the same P/N already has a serial number, the serial number shall start from the number following the last number assigned - in any case the same S/N shall never be assigned to two parts of the same P/N)
- Lot number (when the S/N is not present)

Numero pezzi:	2
P/N:	120-P.04.08.01-023
Cod.ATA	HG6220A00851
Rev.:	01.00
Denominazione:	CUFF DAMPING SYSTEM PIN
Ordine d'acquisto N°:	363
Item N°:	2
Ordine di Lavoro N°:	18/252
Note:	BAKED
Cod.Fornitore	Serial Number
S/N	AER0036+AER0037

ESEMPIO MARCATURA SU BUSTA

ESEMPIO MARCATURA SU PEZZO



N.B.: in the case of a double source of the same assembly or part, LH will request the Supplier to start the serial number from the next number up (e.g. from S/N 601).

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14. WEIGHT CONTROL

R.14.1 Weighing shall be carried out using controlled instruments of which the measurement reliability is tested, in particular the full scale and percentage error committed ($\leq 0.25\%$).

R.14.2 Weighing shall be repeated for each part delivered.

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15. LOGISTICS

R.15.1 Unless otherwise indicated, the shipment shall comply with indications in the Purchase Order.

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16. PRESERVATION AND PACKAGING

R.16.1 The Supplier shall be responsible for the preservation and packaging of the parts and shall guarantee the absence of contamination and of any damage (visible or otherwise) of the parts.

R.16.2a Special measures shall be adopted for Critical parts, in warehouse storage as well as in handling and packaging operations.

R.16.2b The specification STA-100-81-02 applies to aircraft parts.

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17. SHIPMENT

R.17.1 Unless otherwise agreed in advance, the Supplier is responsible for shipment, transport and delivery of the parts/assemblies and for all logistics, customs' and insurance aspects.

Appendix 1 - QRS Requirements Compliance Matrix

Title	Requirement	Met	Not met	Notes
3. GENERAL REQUIREMENTS	R.3.1 Order confirmation			
	R.3.2 Order review			
	R.3.3 Ban on transfer			
	R.3.4 Delivery			
	R.3.5 Retention of title			
	R.3.6 Applicable requirements			
	R.3.7 Testing			
	R.3.8 Order acceptance			
	R.3.9 Suspect or counterfeit parts			
4. ENGINEERING REQUIREMENTS	R.4.1 Design & Development			
5. MANUFACTURING ENGINEERING				
5.1 Work Cycles and Control Plan	R.5.1.1 work cycles and methods			
	R.5.1.2 information in the cycle			
	R.5.1.3 specific equipment			
	R.5.1.4 filing of production documents			
	R.5.1.5 critical operations			
	R.5.1.6 documentation			
5.2 Management of amendments to manufacturing documents	R.5.2.1 modifications to cycles			
	R.5.2.2 management of changes			
	R.5.2.3 customer information			

	R.5.2.4 authorisation of supplier responsibility modifications of non-critical parts			
6. PRODUCTION EQUIPMENT	R.6.1 Customer ownership R.6.2 Tooling Inventory R.6.3 Identification R.6.4 Maintenance			
7. PRODUCTION	R.7.1 Planning R.7.2 Work order - traceability R.7.3 Quality assurance R.7.4 Serial number R.7.5 Special processes R.7.6 Subsuppliers			
8. TESTS REQUIRED	R.8.1 Conformity to DBT R.8.2 Documentation			
9. QUALITY REQUIREMENTS	R.9.1 General requirements R.9.2 Right to access the Supply Chain R.9.3 Audits R.9.4 Supplier obligations (order acceptance) R.9.5 Corrective actions following the NC R.9.6 Quality controls R.9.7 Activities at the Customer's site			

9.1 Management of nonconformities	R.9.8 Non-disclosure obligation			
	R.9.9 Ownership			
	R.9.1.1 NC identified by the Supplier			
	R.9.1.2 NC identified by the Customer			
	R.9.1.3 CoC/ EASA Form1			
	R.9.1.4 Requests for a Concession/Deviation			
	R.9.1.5 Prevention and control of counterfeit or suspect parts			
10. SPECIAL PROCESSES	R. 10.1 Customer approval			
11. FIRST ARTICLE INSPECTION (FAI)	R.11.1 FAI			
	R.11.2 FAIP			
12. DOCUMENTATION REQUIREMENTS	R.12.1 Documentation			
13. MARKING OF PARTS	R.13.1 Identification			
14. WEIGHT CONTROL	R.14.1 Scales			
	R.14.1 Weighing			
15. LOGISTICS	R.15.1 Shipment			
16. PRESERVATION AND PACKAGING	R.16.1 Warranties			
	R.16.2 Particular measures			
17. SHIPMENT	R.17.1 Shipment			