



LEONARDO HELICOPTERS

# ALL INCLUSIVE PLAN



## INTRODUCTION

The new range of Leonardo Helicopters Service offerings consist of:

- **4 new Service Plans**, focused on different levels of customer operational needs
- **Service Level** with committed performance guarantee.

Multiple combinations available, **providing customers with flexibility and a clear solution to their support needs.**



## SCOPE OF COVERAGE

The All Inclusive Plan provides:

- **A Logistic Support Guarantee covering all components in the basic helicopter configuration**
- **Labour for Maintenance provided at an approved Leonardo Helicopters Service Centre.**

The Plan provides repair, overhaul, replacement and/or exchange of parts including Life Limited parts, Time Between Overhaul parts and parts for scheduled inspection maintenance.

The Plan covers labour for all maintenance tasks: the daily inspections, the lighter maintenance tasks undertaken whilst the helicopter remains in service and heavier maintenance tasks which remove the helicopter from operation.

**Coverage extends to scheduled and unscheduled events, enhancing Customer aircraft availability, reducing inventory costs and optimizing R&O expenses.**

## COVERED COMPONENTS

- Airframe Components
- Avionic Components\*

## COMPONENTS & ITEMS EXCLUDED

- Engines & Engine Accessories, Auxiliary Power Unit (APU)
- Primus Epic System (only for AW139)
- Optional kits (can be included upon Customer request)
- Aircraft Paint, upholstery, carpets, interior panels
- Fuel, lubricants, and consumable materials
- Any costs attributable to abuse or misuse of the aircraft
- Transportation charges.

\* for AW139 the coverage of the Honeywell Primus Epic System is guaranteed under the signature of the Honeywell Maintenance Service Plan



## SERVICE LEVEL

- An AOG service with 24 hours' ex-work delivery
- A transparent and guaranteed Service Level, measured as delivery time and delivery schedule adherence
- Refund if the Service Level is not adhered to the agreement.

## PAYMENT METHOD

**Pay By Hour guarantees a fixed cost per flight hour**, with insurance on covered components. The price doesn't vary, no matter how many times the component is changed – regardless of maintenance frequency.

**Leonardo Helicopters is committed to developing and expanding its Customer support solutions to meet their needs.**

**We always welcome discussions with our current and potential Customers to help us in delivering solutions focused on their operational needs.**

## ADVANTAGES OF A LEONARDO SERVICE PLAN

- **Higher aircraft availability**  
Providing a guaranteed service level, with enhanced performances compared to transactional purchases
- **No need of Up-front Investment**  
Taking care of spares provisioning to ensure helicopters are supported
- **Higher resale value of aircraft**  
Enhancing the helicopters resale value by ensuring it has been maintained using approved parts
- **Service Bulletins**  
Optionally included to keep the helicopter configuration state-of-the-art
- **Transportation services**  
Optionally included to optimize logistics
- **Cost Predictability**  
A fixed cost per flight hour to assist with controlling Customer budgets and helicopters maintenance costs.



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